# Machine Learning Introduction

# Course logistics (1)

- Course: CSS 490 / 590, Introduction to Machine Learning
  - course website:
     <a href="http://courses.washington.edu/css490/2012.Winter/">http://courses.washington.edu/css490/2012.Winter/</a>
- Instructor: Jeff Howbert

– email: <u>peaklist@u.washington.edu</u> (preferred)

– phone: (206) 669-6629 [ cell ]

- office: UW1-349

office hours: Monday 6:30-7:45 PM

faculty website:
 <a href="http://faculty.washington.edu/peaklist">http://faculty.washington.edu/peaklist</a>

# Course logistics (2)

- Exercises
  - 1-2 times weekly
  - mix of problem sets, hands-on tutorials, minor coding
  - 25% of grade
- Projects
  - 3 projects
  - each 25% of grade
  - added project deliverables for CSS 590 enrollees
- Grading will be on a curve

# Course logistics (3)

- Textbook: <u>Introduction to Data Mining</u>, Pang-Ning Tan, Michael Steinbach, and Vipin Kumar, Addison-Wesley, 2006
- Programming language: MATLAB
  - For both exercises and programming projects
  - Available on CSS departmental Linux machines

## Machine learning

#### **Broad definition:**

Automated discovery of patterns in data by a computer.

This is <u>learning</u>, because computer is given an initial pattern-recognition model and some data, and figures out how to make the model better.

This is <u>machine</u>, because computer learns automatically, without intervention from humans (other than selection of initial model and data).

# Why is machine learning important?

- Data in many domains is huge
  - Thousands to billions of data samples
  - Hundreds to millions of attributes
  - Impossible for human analysts to see patterns across so much data
- Patterns in many domains are subtle, weak, buried in noise, or involve complex interactions of attributes
  - Often very difficult for human analysts to find
- In some domains discovery and use of patterns must happen in real time, e.g. in streaming data
  - Human analysts could never keep up

# Machine learning applications (1)

- Commercial
  - Targeted marketing: understand purchasing patterns of individuals or groups
    - web-based advertising
  - Recommender systems: help people find items they will like
  - Fraud detection
- Finance
  - Predict movements in markets
  - Portfolio risk management

# Machine learning applications (2)

- Documents (books, email, web pages)
  - Classification: similarities / dissimilarities
  - Semantic content (natural language processing)
  - Structure of web links

- Image classification and computer vision
  - Optical character recognition
  - Face recognition

# Machine learning applications (3)

- IT
  - Network intrusion detection
  - Spam filtering

Robotics

- Manufacturing process control
- Social media

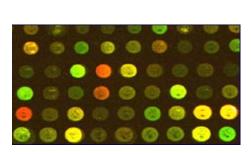
# Machine learning applications (4)

Scientific

Remote sensing networks:
 atmosphere, ocean, fresh-water,
 land-based, satellite

- weather and climate modeling
- environmental management
- resource management

 Biomedical: gene sequencing, gene expression, epidemiology, disease prediction



#### Machine learning careers

Article in ComputerWorld, July 11, 2007
 "12 IT skills that employers can't say no to"

#### #1 on list: Machine learning

- In demand with local employers
  - Amazon, Google, Microsoft, Facebook, Zillow
  - Fred Hutchinson Cancer Research Center, many labs at University of Washington

#### **Demo: Google Goggles**

#### ..\videos\Google Goggles.wmv

#### on web:

http://www.youtube.com/watch?v=Hhgfz0zPmH4 http://www.youtube.com/watch?v=8SdwVCUJ0QE http://techtalks.tv/talks/54457/

#### Demo: autonomous helicopter flight

#### ..\videos\Autonomous\_Helicopter\_Stanford\_Univer\_ sity\_Al\_Lab.flv

on web:

http://heli.stanford.edu

#### **Demo: Xbox Kinect motion capture**

..\videos\kinectresearch.wmv

#### on web:

http://www.dailymotion.com/video/xhvql0\_kinectres earch-mp4\_videogames

http://techtalks.tv/talks/54443/

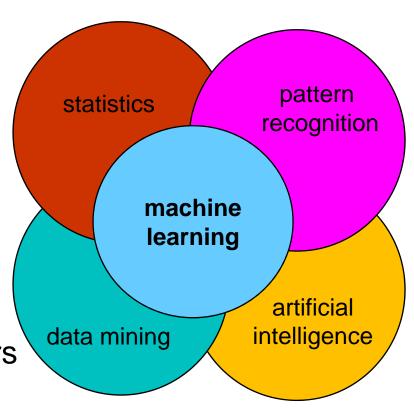


#### Related and overlapping fields

 Machine learning is coalescence of ideas drawn from artificial intelligence, pattern recognition, statistics, and data mining

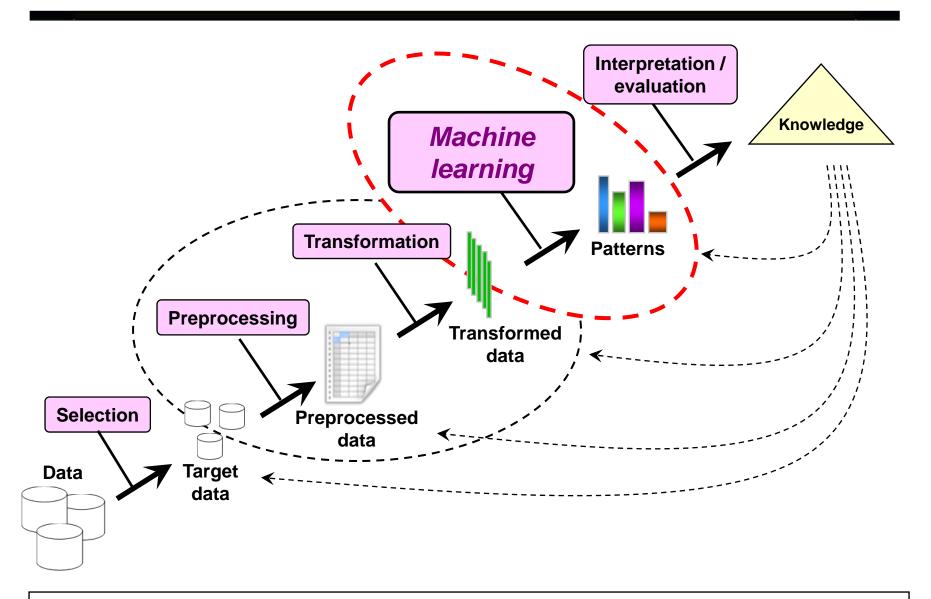
• These days:

- Pattern recognition and machine learning essentially the same
- Data mining is machine learning plus large-scale data retrieval methods
- Machine learning is one of the hot research frontiers in statistics





## Stages of knowledge extraction



# Types of machine learning

- Supervised methods ("predictive")
  - Build a predictive model from examples of data with known outcomes.
  - Use model to predict outcomes for unknown or future examples.
- Unsupervised methods ("descriptive")
  - Discover structure in data for which outcomes are not known.

#### Machine learning tasks

#### **Supervised**

- Classification
- Regression
- Recommender systems
- Reinforcement learning

#### Unsupervised

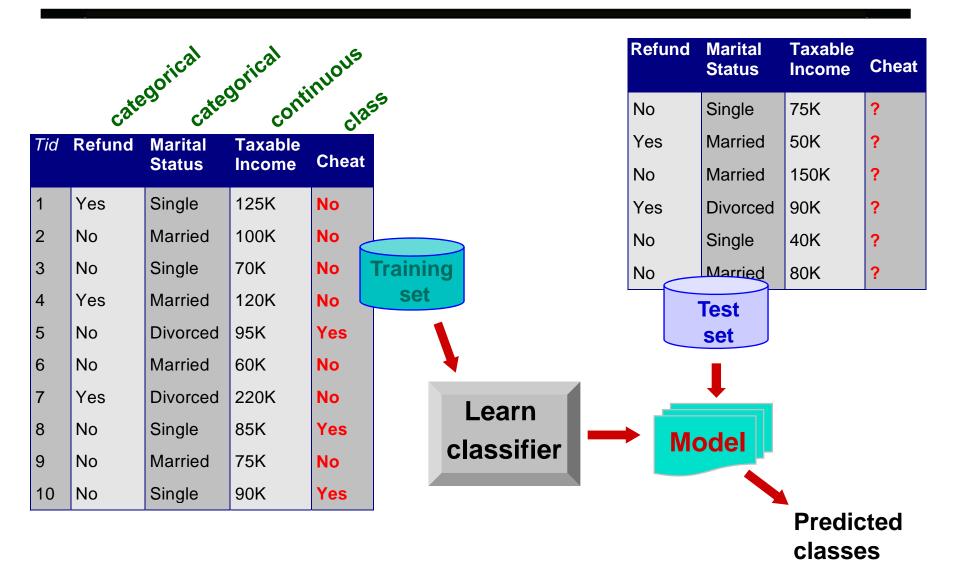
- Clustering
- Association analysis
- Ranking
- Anomaly detection

We will cover tasks highlighted in red

#### Classification definition

- Given a collection of records (training set)
  - Each record contains a set of attributes.
  - Each record also has a <u>discrete</u> class label.
- Learn a model that predicts class label as a function of the values of the attributes.
- Goal: model should assign class labels to <u>previously unseen</u> records as accurately as possible.
  - A test set is used to determine the accuracy of the model. Usually, the given data set is divided into training and test sets, with training set used to build the model and test set used to validate it.

#### Classification illustrated



- Direct marketing
  - Goal: Reduce cost of mailing by targeting a set of consumers likely to buy a new cell-phone product.
  - Approach:
    - Use the data for a similar product introduced before.
    - We know which customers decided to buy and which decided otherwise. This {buy, don't buy} decision forms the class label.
    - Collect various demographic, lifestyle, and companyinteraction related information about all such customers.
      - Type of business, where they stay, how much they earn, etc.
    - Use this information as input attributes to learn a classifier model.

From [Berry & Linoff] Data Mining Techniques, 1997

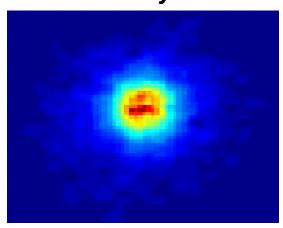
- Fraud detection
  - Goal: Predict fraudulent cases in credit card transactions.
  - Approach:
    - Use credit card transactions and the information on its account-holder as attributes.
      - When does a customer buy, what does he buy, how often he pays on time, etc
    - Label past transactions as fraud or fair transactions. This forms the class label.
    - Learn a model for the class of the transactions.
    - Use this model to detect fraud by observing credit card transactions on an account.

- Customer attrition:
  - Goal: To predict whether a customer is likely to be lost to a competitor.
  - Approach:
    - Use detailed record of transactions with each of the past and present customers, to find attributes.
      - How often the customer calls, where he calls, what time-of-the day he calls most, his financial status, marital status, etc.
    - Label the customers as loyal or disloyal.
    - Find a model for loyalty.

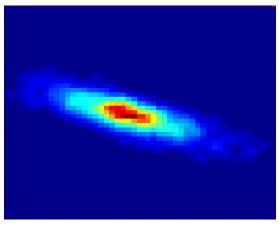
- Sky survey cataloging
  - Goal: To predict whether a sky object is a star or a galaxy (class), especially visually faint ones, based on telescopic survey images from Palomar Observatory.
    - 3000 images with 23,040 x 23,040 pixels per image.
  - Approach:
    - Segment the image.
    - Measure image attributes (features) 40 of them per object.
    - Model the class based on these features.
    - Success story: Found 16 new high red-shift quasars very distant objects, very difficult to identify.

#### Classify galaxies according to stage of formation: early, intermediate, or late

#### **Early**



#### Intermediate



#### Late

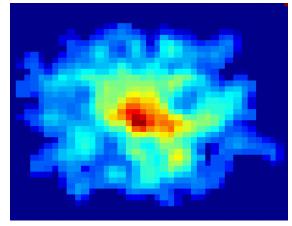
Characteristics of light

Attributes:

• etc.

Image features

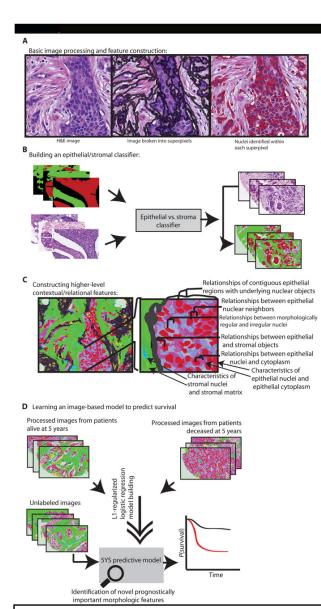
waves received



#### Data size:

- 72 million stars, 20 million galaxies
- Object catalog: 9 GB
- Image database: 150 GB

Courtesy: http://aps.umn.edu



**C-Path**: automated pathologic grading of breast cancer specimens

- Started with 6642 high-level features per image
- Features characterized both malignant epithelium and surrounding stroma
- Algorithm simultaneously selected small subset of features and learned to discriminate 5-year survivors from nonsurvivors
- Final model: 11 features, 89%
   accuracy on predicting 5-year survival
   Science Translational Medicine, 3, 108ra113, 2011

## Clustering definition

#### Given:

- Set of data points
- Set of attributes on each data point
- A measure of similarity between data points
- Find clusters such that:
  - Data points within a cluster are more similar to one another
  - Data points in separate clusters are less similar to one another
- Similarity measures:
  - Euclidean distance if attributes are continuous
  - Other problem-specific measures

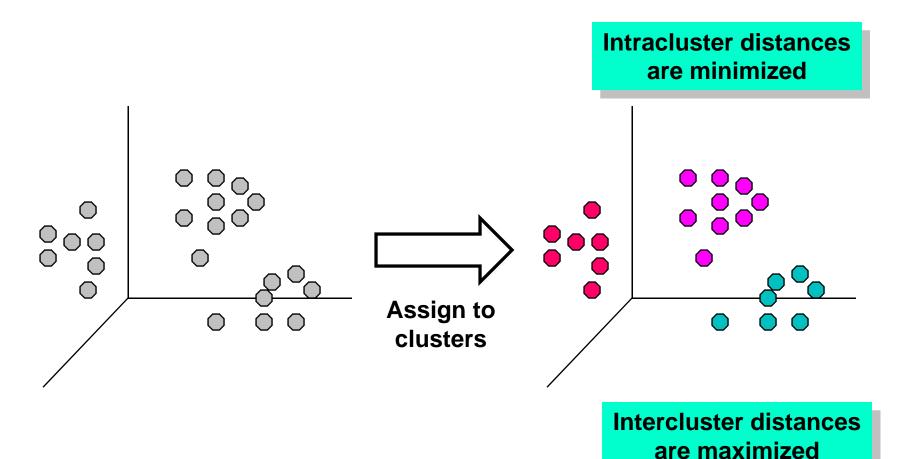
# Types of clustering

- Partitional
  - Data points divided into finite number of partitions (non-overlapping subsets)

- Hierarchical
  - Data points arranged in tree structure that expresses a continuum of similarities and clustering

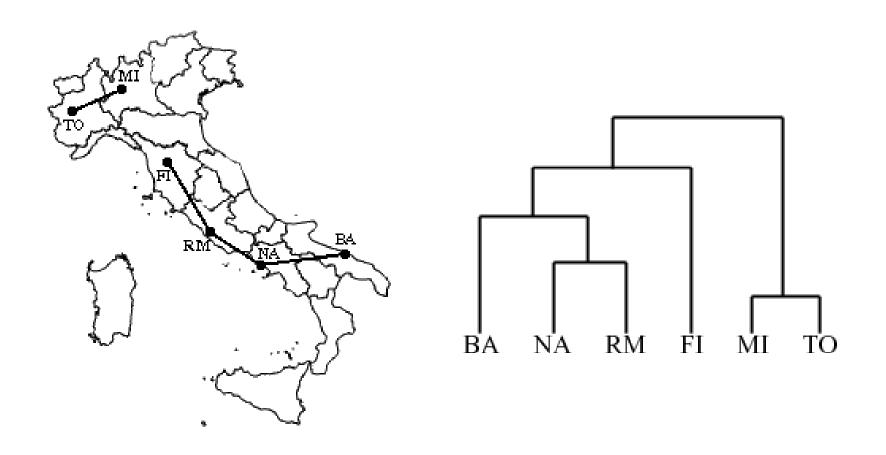
## Partitional clustering illustrated

#### Euclidean distance based clustering in 3D space



# Hierarchical clustering illustrated

#### **Driving distances between Italian cities**



## Clustering application 1

- Market segmentation
  - Goal: subdivide a market into distinct subsets of customers, such that each subset is conceivably a submarket which can be reached with a customized marketing mix.
  - Approach:
    - Collect different attributes of customers based on their geographical and lifestyle related information.
    - Find clusters of similar customers.
    - Measure the clustering quality by observing buying patterns of customers in same cluster vs. those from different clusters.

# Clustering application 2

- Document clustering
  - Goal: Find groups of documents that are similar to each other based on the important terms appearing in them.
  - Approach: Identify frequently occurring terms in each document. Form a similarity measure based on the frequencies of different terms.
     Use it to cluster.
  - Benefit: Information retrieval can utilize the clusters to relate a new document or search term to clustered documents.

# Document clustering example

- Items to cluster: 3204 articles of Los Angeles Times.
- Similarity measure: Number of words in common between a pair of documents (after some word filtering).

Category	Total Articles	Correctly Placed
Financial	555	364
Foreign	341	260
National	273	36
Metro	943	746
Sports	738	573
Entertainment	354	278

# Clustering application 3

- Image segmentation with mean-shift algorithm
- Allows clustering of pixels in combined (R, G, B) plus (x, y) space

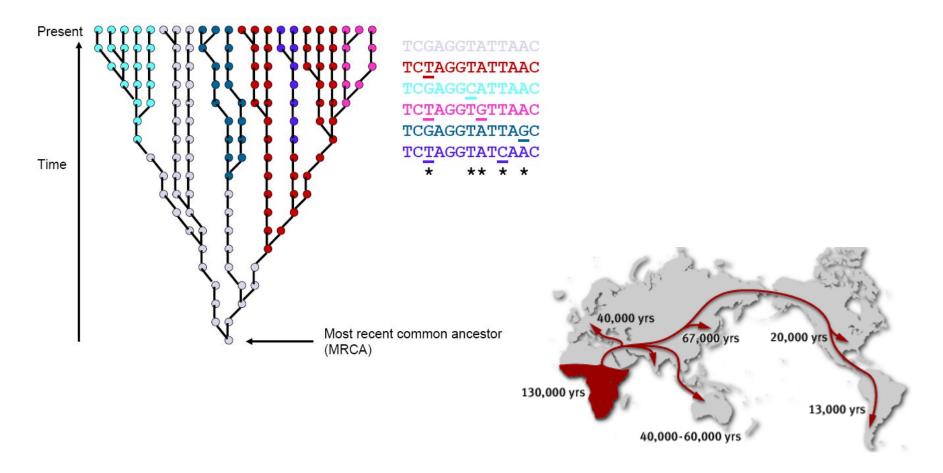






#### Clustering application 4

#### Genetic demography



#### Association rule definition

#### • Given:

- set of records each of which contain some number of items from a given collection
- Produce dependency rules which will predict occurrence of an item based on occurrences of other items.

TID	Items
1	Bread, Coke, Milk
2	Beer, Bread
3	Beer, Coke, Diaper, Milk
4	Beer, Bread, Diaper, Milk
5	Coke, Diaper, Milk

```
Rules Discovered:

{Milk} --> {Coke}

{Diaper, Milk} --> {Beer}
```

### Association rule application

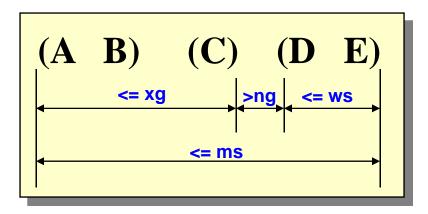
- Supermarket shelf management
  - Goal: Identify items that are bought together by sufficiently many customers.
  - Approach: Process the point-of-sale data collected with barcode scanners to find dependencies among items.
  - A classic rule ...
    - ◆ If a customer buys diaper and milk, then he is very likely to buy beer.
    - So don't be surprised if you find six-packs stacked next to diapers!

### Sequential pattern definition

 Given is a set of objects, with each object associated with its own timeline of events, find rules that predict strong sequential dependencies among different events.

$$(\mathbf{A} \quad \mathbf{B}) \qquad (\mathbf{C}) \quad \longrightarrow (\mathbf{D} \quad \mathbf{E})$$

 Rules are formed by first discovering patterns. Event occurrences in the patterns are governed by timing constraints.



## Sequential pattern applications

Telecommunications alarm logs

```
(Inverter_Problem Excessive_Line_Current)
     (Rectifier_Alarm) --> (Fire_Alarm)
```

Point-of-sale transaction sequences

Computer Bookstore:

```
(Intro_To_Visual_C) (C++_Primer) -->
     (Perl_for_dummies,Tcl_Tk)
```

Athletic Apparel Store:

(Shoes) (Racket, Racketball) --> (Sports\_Jacket)

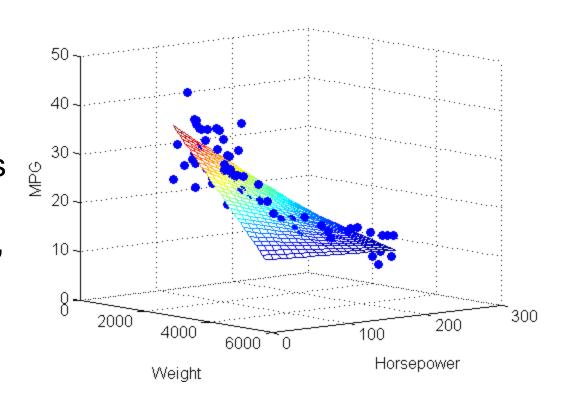


### Regression definition

- Given a collection of records (training set)
  - Each record contains a set of attributes.
  - Each record also has a <u>continuous</u> response variable.
- Learn a model that predicts response variable as a function of the values of the attributes.
  - Model can be linear or nonlinear.
- Goal: model should predict value of response variable on previously unseen records as accurately as possible.
  - Usually, the given data set is divided into training and test sets, with training set used to build the model and test set used to test its accuracy.

### Regression applications

- Predict sales volume of new product based on advertising expenditure.
- Predict wind velocities as a function of temperature, humidity, air pressure, etc.
- Time series
   prediction of stock
   market indices.



### Recommender system definition

DOMAIN: some field of activity where <u>users</u> buy, view, consume, or otherwise experience <u>items</u>

#### PROCESS:

- users provide <u>ratings</u> on <u>items</u> they have experienced
- Take all < user, item, rating > data and build a predictive model
- For a user who hasn't experienced a particular item, use model to <u>predict</u> how well they will like it (i.e. <u>predict rating</u>)

## Recommender system application 1

### Amazon.com product recommendations

#### Customers Who Bought This Item Also Bought



OtterBox Impact Case for iPhone 3G, 3GS (White)

☆☆☆☆☆ (218) Click to see price



5-Pack Premium
Reusable LCD Screen
Protector with Lint
Cleaning...

\* (258) \$1.18



5-Pack Premium
Reusable LCD Mirror
Screen Protector with
Lint Cl...

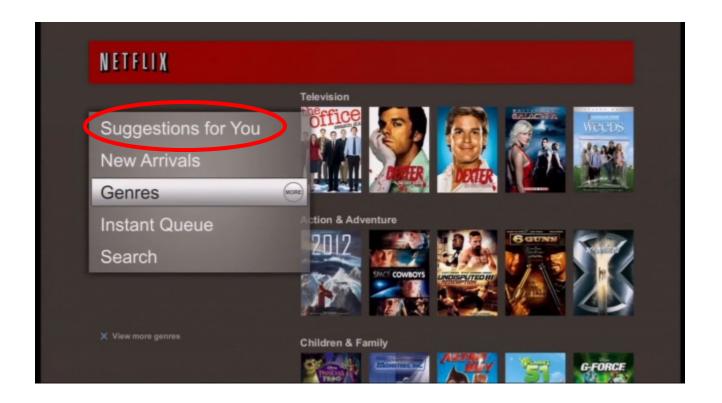
\*\*\*\*\*\*\* (91) \$2.27



Car Charger for Apple 3G iPhone, Black ☆☆☆☆ (179) \$2.67

### Recommender system application 2

### Netflix viewing recommendations



# Recommender system application 3

- Social network recommendations of essentially every category of interest known to mankind
  - Friends
  - Groups
  - Activities
  - Media (TV shows, movies, music, books)
  - News stories
  - Ad placements
- All based on connections in underlying social network graph and your expressed 'likes'

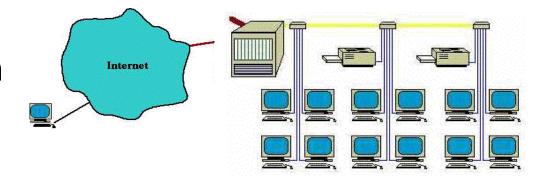
### **Anomaly detection**

Detect significant deviations from normal behavior

- Applications:
  - Credit card fraud detection



Network intrusion detection



Typical network traffic at University level may reach over 100 million connections per day

## Challenges of machine learning

- Data often has poorly understood structure
  - Best modeling approach rarely obvious at start
- Heterogeneous data types
  - e.g. combination of text, images, and numeric data
- Frequent class imbalance
- Noisy or corrupted data
- Missing or incomplete data
- High dimensionality
- Scaling of algorithms to massive data sets
- Streaming (real-time) data

#### Schedule for rest of course

- Review schedule in syllabus
  - Sequence of lecture topics
  - Topics for programming projects