# Discourse Structure & Wrap-up: Q-A

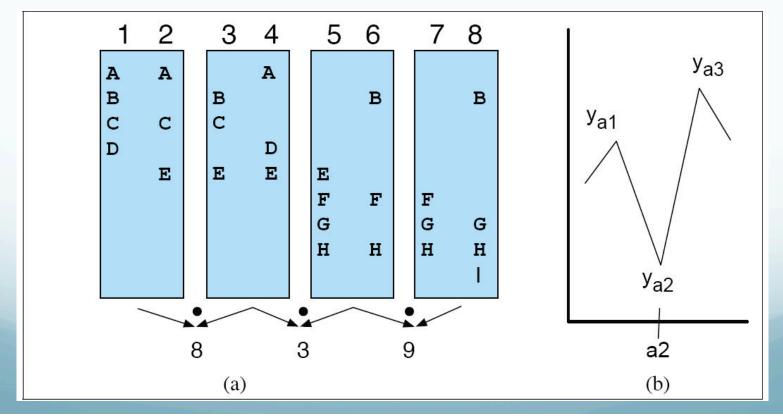
Ling571 Deep Processing Techniques for NLP March 8, 2017

#### Roadmap

- Discourse cohesion:
  - Topic segmentation evaluation
- Discourse coherence:
  - Shallow and deep discourse parsing
- Wrap-up:
  - Case study of shallow and deep NLP: Q&A

### **TextTiling Segmentation**

- Depth score based block cosine similarity:
  - Difference between position and adjacent peaks
  - E.g., (y<sub>a1</sub>-y<sub>a2</sub>)+(y<sub>a3</sub>-y<sub>a2</sub>)

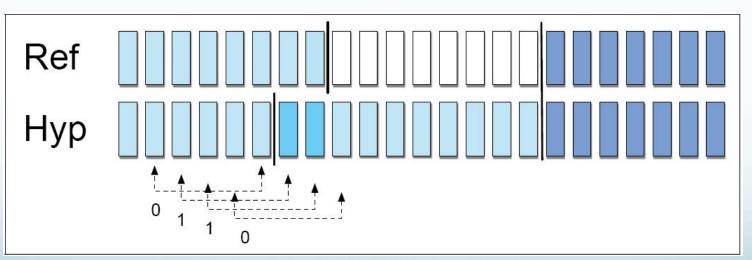


#### Evaluation

- How about accuracy?
  - Class imbalance: <5% of interword positions boundary

#### Evaluation

- How about precision/recall/F-measure?
  - Problem: No credit for near-misses
- Alternative model: WindowDiff



 $WindowDiff(ref, hyp) = \frac{1}{N-k} \sum_{i=1}^{N-k} \left( \left| b(ref_i, ref_{i+k}) - b(hyp_i, hyp_{i+k}) \right| \neq 0 \right)$ 

### Text Coherence

- Cohesion repetition, etc does not imply coherence
- Coherence relations:
  - Possible meaning relations between utts in discourse
  - Example: (Eisenstein, 2016; & G.R.R.Martin)



The more people you love, the weaker you are. You'll do things for them that you know you shouldn't do. You'll act the fool to make them happy, to keep them safe. Love no one but your children. On that front, a mother has no choice

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    - . The more people you love, the weaker you are.
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    - (?) On that front, a mother has no choice.

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    - .The more people you love, the weaker you are.
    - (Expansion) You'll do things for them that you know you shouldn't do.
    - (Expansion) You'll act the fool to make them happy, to keep them safe.
    - (Contingency) Love no one but your children.
    - (Contingency) On that front, a mother has no choice.
  - Pair of locally coherent clauses: discourse segment

### Penn Discourse Treebank

- PDTB (Prasad et al, 2008)
  - "Theory-neutral" discourse model
  - No stipulation of overall structure, local sequence rels
- Two types of annotation:
  - Explicit: triggered by lexical markers ('but') b/t spans
    - Arg2: syntactically bound to discourse connective, ow Arg1
  - Implicit: Adjacent sentences assumed related
    - Arg1: first sentence in sequence
- Senses/Relations:
  - Comparison, Contingency, Expansion, Temporal
    - Broken down into finer-grained senses too

### Shallow Discourse Parsing

- Task:
  - For extended discourse, for each clause/sentence pair in sequence, identify discourse relation, Arg1, Arg2
- Current accuracies (CoNLL15 Shared task):
  - 61% overall
    - Explicit discourse connectives: 91%
    - Non-explicit discourse connectives: 34%

### **Basic Methodology**

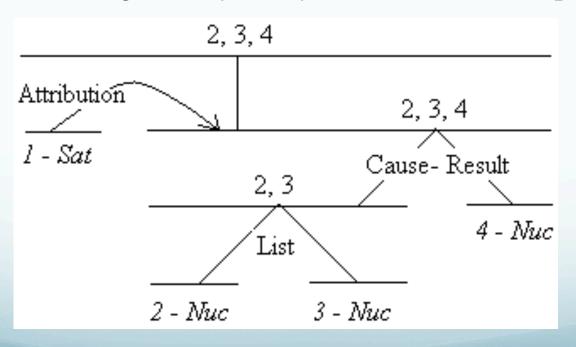
- Pipeline:
  - 1. Identify discourse connectives
  - 2. Extract arguments for connectives (Arg1, Arg2)
  - 3. Determine presence/absence of relation in context
  - 4. Predict sense of discourse relation
- Resources: Brown clusters, lexicons, parses
- Approaches:
  - 1,2: Sequence labeling techniques
  - 3,4: Classification (4: multiclass)
    - Some rule-based or most common class

### Identifying Relations

- Key source of information:
  - Cue phrases
    - Aka discourse markers, cue words, clue words
    - Although, but, for example, however, yet, with, and....
      - John hid Bill's keys **because** he was drunk.
- Issues:
  - Ambiguity: discourse vs sentential use
    - With its distant orbit, Mars exhibits frigid weather.
    - We can see Mars **with** a telescope.
  - Ambiguity: cue multiple discourse relations
    - Because: CAUSE/EVIDENCE; But: CONTRAST/CONCESSION
  - Sparsity:
    - Only 15-25% of relations marked by cues

### **Deep Discourse Parsing**

 1. [Mr. Watkins said] 2. [volume on Interprovincial's system is down about 2% since January] 3. [and is expected to fall further,] 4. [making expansion unnecessary until perhaps the mid-1990s.]



### **Rhetorical Structure Theory**

- Mann & Thompson (1987)
- Goal: Identify hierarchical structure of text
  - Cover wide range of TEXT types
    - Language contrasts
  - Relational propositions (intentions)
- Derives from functional relations b/t clauses

### **RST** Parsing

- Learn and apply classifiers for
  - Segmentation and parsing of discourse
- Assign coherence relations between spans
- Create a representation over whole text => parse
- Discourse structure
  - RST trees
    - Fine-grained, hierarchical structure
      - Clause-based units
- State-of-the-art: Ji & Eisenstein, 2014
  - Shift-reduce model w/jointly trained word embeddings
  - Span: 82.1; Nuclearity: 71.1; Relation: 61.6 (IAA: 65.8)

### Summary

- Computational discourse:
  - Cohesion and Coherence in extended spans
  - Key tasks:
    - Reference resolution
      - Constraints and preferences
      - Heuristic, learning, and sieve models
    - Discourse structure modeling
      - Linear topic segmentation, RST or shallow discourse parsing
    - Exploiting shallow and deep language processing

### Question-Answering: Shallow & Deep Techniques for NLP

Deep Processing Techniques for NLP Ling 571 March 8, 2017

(Examples from Dan Jurafsky)

### Roadmap

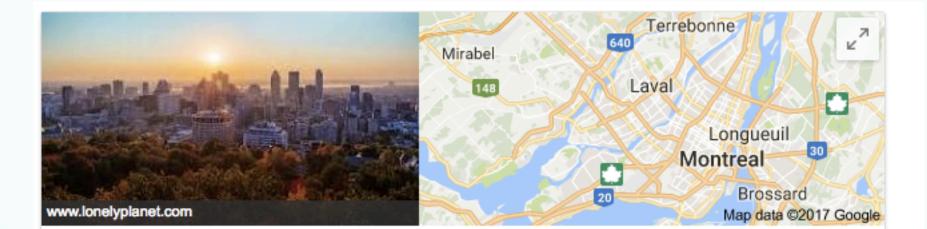
- Question-Answering:
  - Definitions & Motivation
- Basic pipeline:
  - Question processing
  - Retrieval
  - Answering processing
- Shallow processing: Aranea (Lin, Brill)
- Deep processing: LCC (Moldovan, Harabagiu, et al)
- Wrap-up

## Why QA?

- Grew out of information retrieval community
- Document retrieval is great, but...
  - Sometimes you don't just want a ranked list of documents
  - Want an answer to a question!
    - Short answer, possibly with supporting context
- People ask questions on the web
  - Web logs:
    - Which English translation of the bible is used in official Catholic liturgies?
    - Who invented surf music?
    - What are the seven wonders of the world?
    - Account for 12-15% of web log queries

### Search Engines and Questions

- What do search engines do with questions?
  - Increasingly try to answer questions
    - Especially for wikipedia infobox types of info
  - Backs off to keyword search
- How well does this work?
  - What Canadian city has the largest population?



#### Montreal

Canada - Largest Cities

	Name	Population
1	Toronto, Ontario	2,600,000
2	Montreal, Quebec	1,600,000
3	Calgary , Alberta	1,019,942

### Search Engines & QA

- What is the total population of the ten largest capitals in the US?
  - Rank 1 snippet:
    - As of 2013, 61,669,629 citizens lived in *America's* 100 *largest cities*, which was 19.48 percent of the nation's *total population*.
    - See the top 50 U S cities by population and rank. ... The table below lists the largest 50 cities in the
    - The table below lists the *largest* 10 *cities in the United States*

### Search Engines and QA

- Search for exact question string
  - "Do I need a visa to go to Japan?"
    - Result: Exact match on Yahoo! Answers
    - Find 'Best Answer' and return following chunk
- Works great if the question matches exactly
  - Many websites are building archives
  - What if it doesn't match?
    - 'Question mining' tries to learn paraphrases of questions to get answer

### Perspectives on QA

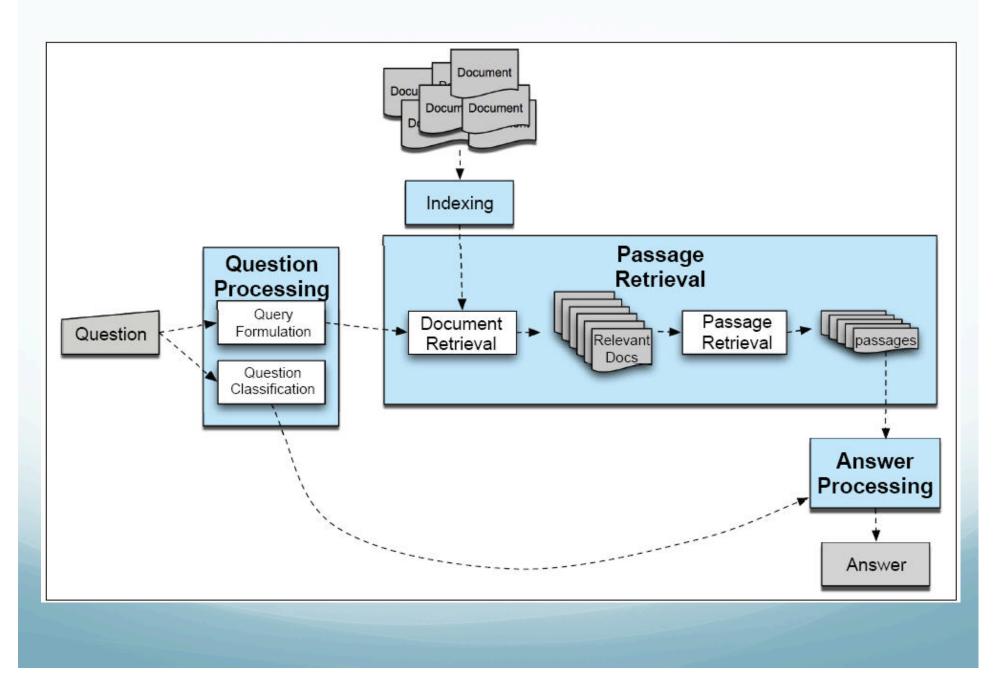
- TREC QA track (~2000---)
  - Initially pure factoid questions, with fixed length answers
    - Based on large collection of fixed documents (news)
    - Increasing complexity: definitions, biographical info, etc
      - Single response
- Reading comprehension (Hirschman et al, 2000---)
  - Think SAT/GRE
    - Short text or article (usually middle school level)
    - Answer questions based on text
  - Also, 'machine reading'
- And, of course, Jeopardy! and Watson

## Question Answering (a la TREC)

Question	Answer		
Where is the Louvre Museum located?	in Paris, France		
What's the abbreviation for limited partnership?	L.P.		
What are the names of Odin's ravens?	Huginn and Muninn		
What currency is used in China?	the yuan		
What kind of nuts are used in marzipan?	almonds		
What instrument does Max Roach play?	drums		
What's the official language of Algeria?	Arabic		
What is the telephone number for the University of	(303)492-1411		
Colorado, Boulder?			
How many pounds are there in a stone?	14		

## Basic Strategy

- Given an indexed document collection, and
- A question:
- Execute the following steps:
  - Query formulation
  - Question classification
  - Passage retrieval
  - Answer processing
  - Evaluation



### **Query Processing**

- Query reformulation
  - Convert question to suitable form for IR
    - E.g. 'stop structure' removal:
      - Delete function words, q-words, even low content verbs

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- Question classification
  - Answer type recognition
    - Who  $\rightarrow$  Person; What Canadian city  $\rightarrow$  City
    - What is surf music  $\rightarrow$  Definition
  - Train classifiers to recognize expected answer type
    - Using POS, NE, words, synsets, hyper/hypo-nyms

description	Who was Confucius?
group	What are the major companies that are part of Dow Jones?
ind	Who was the first Russian astronaut to do a spacewalk?
title	What was Queen Victoria's title regarding India?
LOCATION	
city	What's the oldest capital city in the Americas?
country	What country borders the most others?
mountain	What is the highest peak in Africa?
other	What river runs through Liverpool?
state	What states do not have state income tax?
NUMERIC	
code	What is the telephone number for the University of Colorado?
count	About how many soldiers died in World War II?
date	What is the date of Boxing Day?
distance	How long was Mao's 1930s Long March?
money	How much did a McDonald's hamburger cost in 1963?
order	Where does Shanghai rank among world cities in population?
other	What is the population of Mexico?
period	What was the average life expectancy during the Stone Age?
percent	What fraction of a beaver's life is spent swimming?
speed	What is the speed of the Mississippi River?
temp	How fast must a spacecraft travel to escape Earth's gravity?
size	What is the size of Argentina?
weight	How many pounds are there in a stone?

### Passage Retrieval

- Why not just perform general information retrieval?
  - Documents too big, non-specific for answers
- Identify shorter, focused spans (e.g., sentences)
  - Filter for correct type: answer type classification
  - Rank passages based on a trained classifier
  - Or, for web search, use result snippets

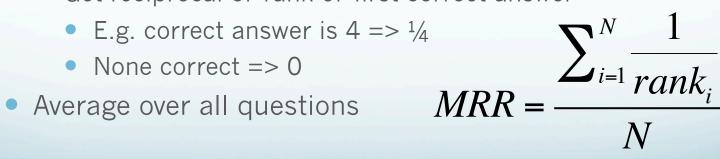
### Answer Processing

- Find the specific answer in the passage
- Pattern extraction-based:
  - Include answer types, regular expressions
    - Can use syntactic/dependency/semantic patterns
    - Leverage large knowledge bases

Pattern	Question	Answer
<ap> such as <qp></qp></ap>	What is autism?	", developmental disorders such as autism"
<qp>, a <ap></ap></qp>	What is a caldera?	"the Long Valley caldera, a volcanic crater 19 miles long"

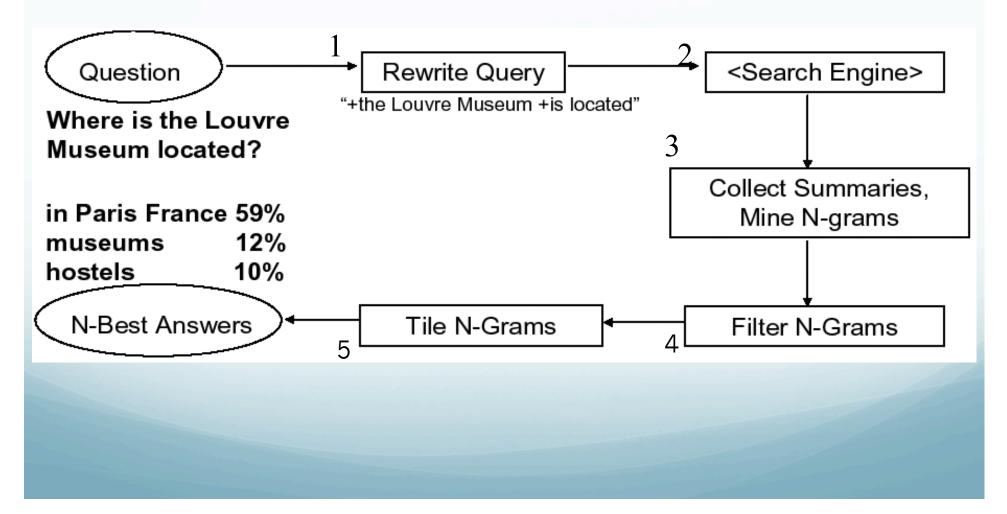
#### Evaluation

- **Classical:** 
  - Return ranked list of answer candidates
  - Idea: Correct answer higher in list => higher score
  - Measure: Mean Reciprocal Rank (MRR)
    - For each question,
      - Get reciprocal of rank of first correct answer



### AskMSR/Aranea (Lin, Brill)

Shallow Processing for QA



### Intuition

- Redundancy is useful!
  - If similar strings appear in many candidate answers, likely to be solution
    - Even if can't find obvious answer strings

• Q: How many times did Bjorn Borg win Wimbledon?

- Bjorn Borg blah blah blah Wimbledon blah 5 blah
- Wimbledon blah blah blah Bjorn Borg blah 37 blah.
- blah Bjorn Borg blah blah 5 blah blah Wimbledon
- 5 blah blah Wimbledon blah blah Bjorn Borg.
- Probably 5

### **Query Reformulation**

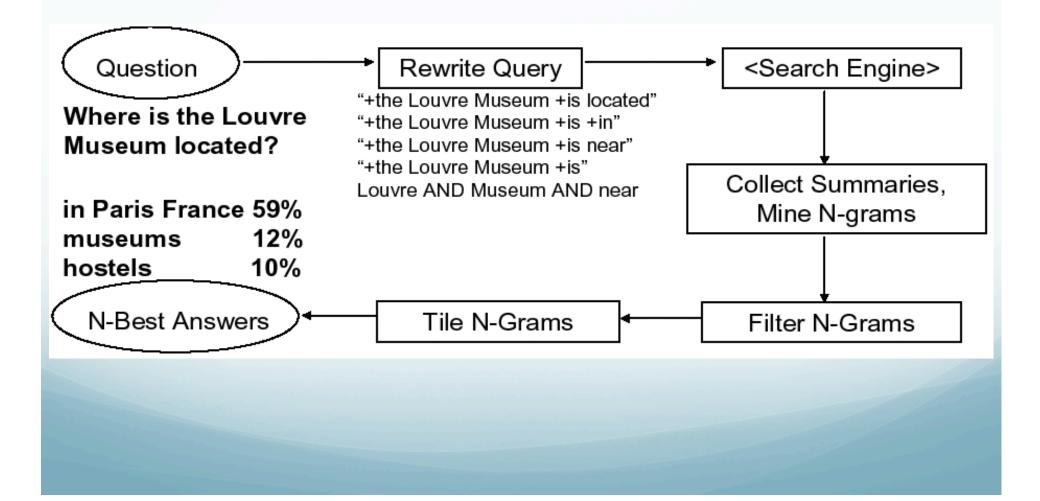
- Identify question type:
  - E.g. Who, When, Where,...
- Create question-type specific rewrite rules:
  - Hypothesis: Wording of question similar to answer
    - For 'where' queries, move 'is' to all possible positions
      - Where is the Louvre Museum located? =>
        - Is the Louvre Museum located
        - The is Louvre Museum located
        - The Louvre Museum is located, .etc.

Create type-specific answer type (Person, Date, Loc)

## Retrieval, N-gram Mining & Filtering

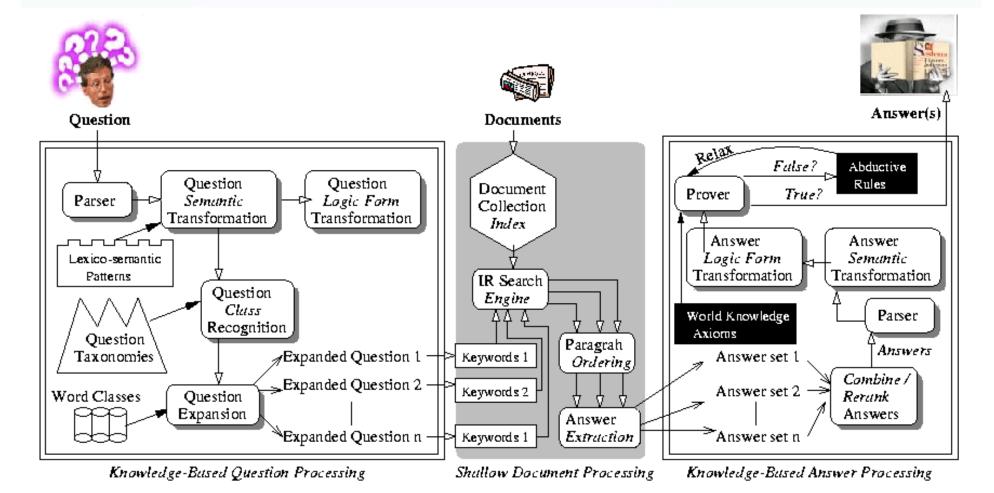
- Run reformulated queries through search engine
  - Collect (lots of) result snippets
  - Collect n-grams from snippets
  - Weight each n-gram summing over occurrences
  - Concatenate n-grams into longer answers
    - E.g. Dickens, Charles Dickens, Mr. Charles ->
      - Mr. Charles Dickens

#### Example Redux



### Deep Processing Technique for QA

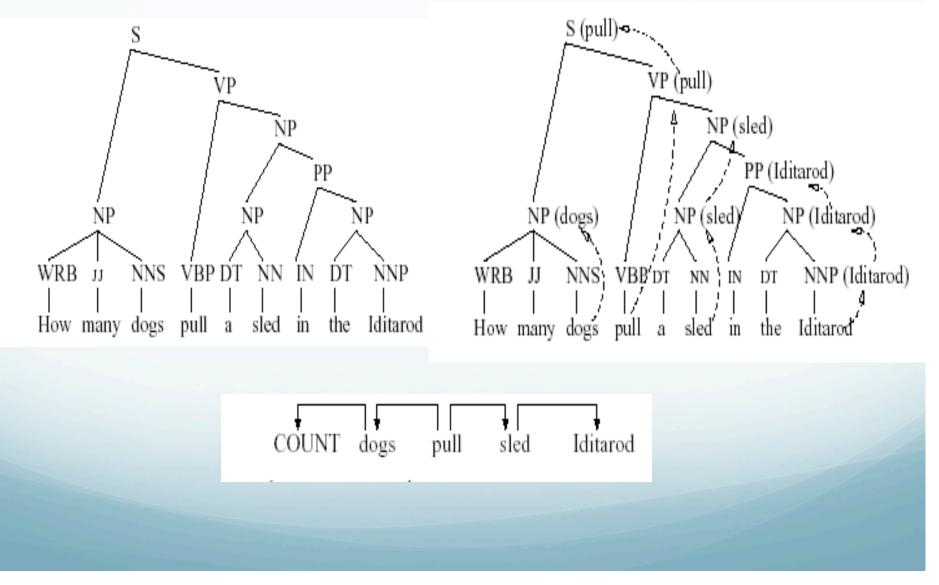
• LCC, PowerAnswer, Qanda (Moldovan, Harabagiu, et al)



## Deep Processing: Query/Answer Formulation

- Preliminary shallow processing:
  - Tokenization, POS tagging, NE recognition, Preprocess
- Parsing creates syntactic representation:
  - Focused on nouns, verbs, and particles
    - Attachment
- Coreference resolution links entity references
- Translate to full logical form
  - As close as possible to syntax

#### Syntax to Logical Form



### Deep Processing: Answer Selection

- Lexical chains:
  - Bridge gap in lexical choice b/t Q and A
    - Improve retrieval and answer selection
  - Create connections via WordNet synsets
    - *Q*: *When was the internal combustion engine invented?*
    - A: The first internal-combustion engine was built in 1867.
    - invent  $\rightarrow$  create\_mentally  $\rightarrow$  create  $\rightarrow$  build
- Perform abductive reasoning
  - Tries to justify answer given question
  - Yields 30% improvement in accuracy!

### A Victory for Deep Processing

						country j	
Run Tag	Score	#	%	Inexact	Prec	Recall	
LCCmain2002	0.856	415	83.0	8	0.578	0.804	
exactanswer	0.691	271	54.2	12	0.222	0.848	
pris2002	0.610	290	58.0	17	0.241	0.891	
IRST02D1	0.589	192	38.4	17	0.167	0.217	
IBMPQSQACYC	0.588	179	35.8	9	0.196	0.630	
uwmtB3	0.512	184	36.8	20	0.000	0.000	
BBN2002C	0.499	142	28.4	18	0.182	0.087	
isi02	0.498	149	29.8	15	0.385	0.109	
limsiQalir2	0.497	133	26.6	11	0.188	0.196	
ali2002b	0.496	181	36.2	15	0.156	0.848	
ibmsqa02c	0.455	145	29.0	44	0.224	0.239	
FDUT11QA1	0.434	124	24.8	6	0.139	0.957	
aranea02a	0.433	152	30.4	36	0.235	0.174	
nuslamp2002	0.396	105	21.0	17	0.000	0.000	-

Aranea: 0.30 on TREC data; 0.42 on TREC queries w/full web

### Conclusions

- Deep processing for QA
  - Exploits parsing, semantics, anaphora, reasoning
  - Computationally expensive
    - But tractable because applied only to
    - Questions and Passages
- Trends:
  - Systems continue to make greater use of
    - Web resources: Wikipedia, answer repositories
    - Machine learning!!!!

### Summary

- Deep processing techniques for NLP
  - Parsing, semantic analysis, logical forms, reference, etc
  - Create richer computational models of natural language
    - Closer to language understanding
- Shallow processing techniques have dominated many areas
  - IR, QA, MT, WSD, etc
    - More computationally tractable, fewer required resources
- Deep processing techniques experiencing resurgence
  - Some big wins e.g. QA
  - Improved resources: treebanks (syn/disc, Framenet, Propbank)
  - Improved learning algorithms: structured learners, neural nets
  - Increased computation: cloud resources, Grid, etc

#### Notes

#### • Course evaluation web page posted:

• Please respond!

#### • THANK YOU!