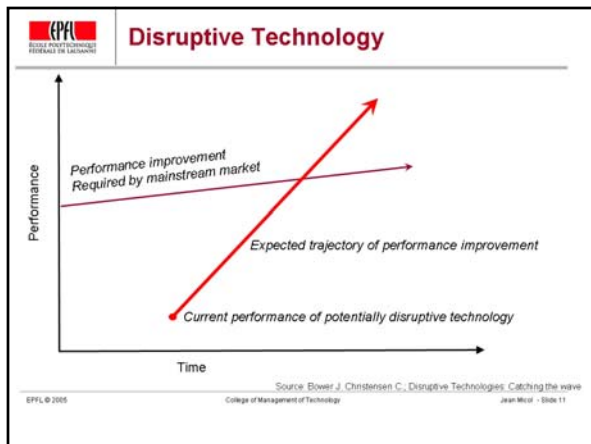


CD-Rom's First Victim

- What went wrong?
- Can you (empathically) justify their behavior?

Nature of Disruption?



Nature of Disruption?

- Changes the way we need to fundamentally do business

CD-Rom's First Victim

- What went wrong?
- Can you (empathically) justify their behavior?
- Why don't you go to your sales people for strategy?

CD-Rom's First Victim

- What went wrong?
- Can you (empathically) justify their behavior?
- Why don't you go to your sales people for strategy?
- What things should have been in place?
