Jan 30

2005 Pharmacy 408: Managed Care Pharmacy

(Tuesday from 8:30-9:20 and Thursday 8:30-10:20 Room T474)

Most ambulatory prescriptions today and administered injectable drugs are paid for by managed care organizations (MCO's) where the pharmacy departments typically are led by clinical pharmacists, by pharmacists with strong business background, or by pharmacists with both clinical, administrative and business expertise. In some cases, however, the pharmacy department is led by a non-professional who understands the business side of the program, but must depend on pharmacist staff members to represent the clinical side of the operation.

While managed care has been castigated by some, it has helped address major problems in the health care system of this country. As such, there are some unique opportunities for pharmacists in MCOs to apply and develop their clinical and administrative skills. This course is designed to familiarize students with what managed care pharmacy is (and isn't), what it does well, what areas need improvement, how it functions, what the opportunities are for pharmacists and how you can enter the system, etc. Topics will include health insurance basics, formulary development, clinical management and improvement, managed care pharmacy financial issues, the role of the pharmaceutical industry, benefit design, impact of the new Medicare Rx benefit, contracting, pharmacy networks, the Academy of Managed Care Pharmacy, Medicaid Rx programs, and more.

Course coordinators are D.S. Pete Fullerton, PhD, RPh, and Pete Penna, PharmD, with pharmacy leaders serving as contributing faculty throughout the course. Fullerton and Penna are nationally recognized in Managed Care. They have led large MCO pharmacy programs at Group Health Cooperative, CIGNA, and Regence Blue Shield.

Grading:

Midterm (no final) 50% Course special project and participation 50%

Text (optional): Navarro, RP (editor), Managed Care Pharmacy Practice, ASPEN, 1999

For questions, please contact either Dr. Fullerton (<u>peteful@msn.com</u>) or Dr. Penna (<u>pete@formularyresources.com</u>).

Course Schedule

Date	Subject	Faculty
Tu Jan 4	Course Introduction	Pete Penna and Pete
		Fullerton
Th Jan 6	Managed Care basics, a review (2 hr)	Penna & Fullerton
Tu Jan 11	Managing the pharmacy benefit	Penna and Fullerton
Th Jan 13	Managed care formularies (2 hr)	Linda Sturm, MHA,
		RPh, BCPS
		Formulary

		Pagouroag	
Tu Jan 18	Basics of actuarial analysis; evaluation of evidence	Resources John Watkins, Karyn	
Tu Jan 18	in formulary decision making	Baker Premera	
Th Jan 20	Pharmacy Benefits Mark Lyons, RPh	Lyons and	
111 Jan 20	Medicare Rx Benefit – Pete Fullerton	Fullerton	
Tu Jan 25	Clinical Practice Improvement – The Group Health	TBA – Group Health	
	Experience (speaker TBA)	1	
Th Jan 27	Formularies and Physician Education: Making	Jennifer Wilson	
	them Effective in the Clinic (2 hr)	Norton, PharmD,	
		MBA- Everett Clinic	
Tu Feb 1	Preparing for the Biotech Future, Ethical	John Watkins, MS,	
	Considerations	RPh Premera	
TBA	Attend Premera, Group Health, Everett Clinic, or		
_	State of Washington P&T Meeting		
Th Feb 3	Pharmaceutical Companies and Managed Care	Steve Hall, PharmD	
	Steve Hall and Fred Sego	Johnson & Johnson	
		Fred Sego, PharmD	
		Reliant	
T. F. 1. 0	M 10 C 1 C III	D 101 C DD	
Tu Feb 8	Managed Care from the Community Pharmacy	Rod Shafer, RPh	
	Perspective – Services, Challenges, Opportunities	WSPA & Dan	
		Connolly, RPh	
Th Feb 10	Mail Ordan and Internat Pharmacau Namina Hama	Bartells Andre Stangaghia	
In Feb 10	Mail Order and Internet Pharmacy; Nursing Home	Andy Stergachis,	
	Pharmacy (2 hours)	PhD, RPh – UW and Formulary	
		Resources; Mike	
		Dutton, RPh	
		Evergereen	
Tu Feb 15	General Q&A, Discussions	Penna, Fullerton	
Th Feb 17	Midterm Exam	1 cinia, i anciton	
Tu Feb 22	Matching Drugs and Patients: Genetic Testing	Dave Veenstra,	
10.100.22	2 Tage and Landing. Sellent Learning	PharmD, PhD with	
		Melissa Parisi, MD	
		PhD	
Th Feb 24	Open for Team Discussions (on your own)		
Tu Mar 1	Pharmacy Benefit Managers (PBM's)	Steve Boekenoogen,	
	(Boekenoogen)	RPh – Med Impact	
Th Mar 3	Project Presentations	All	
Tu Mar 8	Steve Avey here or Thursday		
Th Mar 10	AMCP, FMCP, Managed Care Vision for the	Steve Avey,	
	Future & Course Evaluations. (His lecture may	Executive Director	
	switch with one of the days for Project	FMCP	
	Presentations)		
	Note: No Final Exam		
	1		