

## Selected Reading for POVE Faculty and Students

1. Arnold RW, Losh DP, Mauksch LB, et al. Lexicon creation to promote faculty development in medical communication. *Patient Educ Couns* 2009;74:179-83.
2. Braddock CH, 3rd, Edwards KA, Hasenberg NM, Laidley TL, Levinson W. Informed decision making in outpatient practice: time to get back to basics. *Jama* 1999;282:2313-20.
3. Egnaw TR. The meaning of healing: transcending suffering. *Ann Fam Med* 2005;3:255-62.
4. Egnaw TR, Mauksch LB, Greer T, Farber SJ. Integrating communication training into a required family medicine clerkship. *Acad Med* 2004;79:737-43.
5. Epstein RM. Mindful practice. *Jama* 1999;282:833-9.
6. Epstein RM, Mauksch L, Carroll J, Jaen CR. Have you really addressed your patient's concerns? *Fam Pract Manag* 2008;15:35-40.
7. Ericsson KA. Deliberate practice and the acquisition and maintenance of expert performance in medicine and related domains. *Acad Med* 2004;79:S70-81.
8. Haas LJ, Glazer K, Houchins J, Terry S. Improving the effectiveness of the medical visit: A brief visit-structuring workshop changes patients' perceptions of primary care visits. *Patient Educ Couns* 2006;62:374-8.
9. Holmboe ES. Faculty and the observation of trainees' clinical skills: problems and opportunities. *Acad Med* 2004;79:16-22.
10. Holmboe ES, Hawkins RE, Huot SJ. Effects of training in direct observation of medical residents' clinical competence: a randomized trial. *Ann Intern Med* 2004;140:874-81.
11. Lang F, Floyd MR, Beine KL. Clues to patients' explanations and concerns about their illnesses. A call for active listening. *Arch Fam Med* 2000;9:222-7.
12. Levinson W, Lesser CS, Epstein RM. Developing physician communication skills for patient-centered care. *Health Aff (Millwood)* 2010;29:1310-8.
13. Levinson W, Gorawara-Bhat R, Lamb J. A study of patient clues and physician responses in primary care and surgical settings. *Jama* 2000;284:1021-7.
14. Losh DP, Mauksch LB, Arnold RW, et al. Teaching inpatient communication skills to medical students: an innovative strategy. *Acad Med* 2005;80:118-24.
15. Mauksch LB, Dugdale DC, Dodson S, Epstein R. Relationship, communication, and efficiency in the medical encounter: creating a clinical model from a literature review. *Arch Intern Med* 2008;168:1387-95.
16. Weissmann PF, Branch WT, Gracey CF, Haidet P, Frankel RM. Role modeling humanistic behavior: learning bedside manner from the experts. *Acad Med* 2006;81:661-7.