

Chapter 6

Freeway Level of Service



Definitions – Level of Service (LOS)

- **Chief measure of “quality of service”**
 - Describes operational conditions within a traffic stream.
 - Does not include safety
 - Different measures for different facilities
- **Six measures (A through F)**
- **Freeway LOS**
 - Based on traffic density

Levels of Service

- **LOS A**

- Free-flow operation



- **LOS B**

- Reasonably free flow
- Ability to maneuver is only slightly restricted
- Effects of minor incidents still easily absorbed



Levels of Service

- **LOS C**

- Speeds at or near FFS
- Freedom to maneuver is noticeably restricted
- Queues may form behind any significant blockage.



- **LOS D**

- Speeds decline slightly with increasing flows
- Density increases more quickly
- Freedom to maneuver is more noticeably limited
- Minor incidents create queuing



Levels of Service

- **LOS E**
 - Operation near or at capacity
 - No usable gaps in the traffic stream
 - Operations extremely volatile
 - Any disruption causes queuing
- **LOS F**
 - Breakdown in flow
 - Queues form behind breakdown points
 - Demand > capacity



Definitions

- **Freeway:**
 - A divided highway with full control of access and two or more lanes for the exclusive use of traffic in each direction.
- **Freeway Capacity:**
 - The maximum sustained 15-min flow rate, expressed in passenger cars per hour per lane, that can be accommodated by a uniform freeway segment under prevailing traffic and roadway conditions in one direction of flow.

Definitions – Flow Characteristics

- **Undersaturated**
 - Traffic flow that is unaffected by upstream or downstream conditions.
- **Queue discharge**
 - Traffic flow that has just passed through a bottleneck.
- **Oversaturated**
 - Traffic flow that is influenced by the effects of a downstream bottleneck.

Definitions – Free-Flow Speed

- **Free-Flow Speed (FFS)**
 - The mean speed of passenger cars that can be accommodated under low to moderate flow rates on a uniform freeway segment under prevailing roadway and traffic conditions.
- **Factors affecting free-flow speed**
 - Lane width
 - Lateral clearance
 - Number of lanes
 - Interchange density
 - Geometric design

Definitions

- **Passenger car equivalents**
 - Trucks and RVs behave differently
 - Baseline is a freeway with all passenger cars
 - Traffic is expressed in passenger cars per lane per hour (pc/ln/hr or pcplph)
- **Driver population**
 - Non-commuters suck more at driving
 - They may affect capacity
- **Capacity**
 - Corresponds to LOS E and $v/c = 1.0$

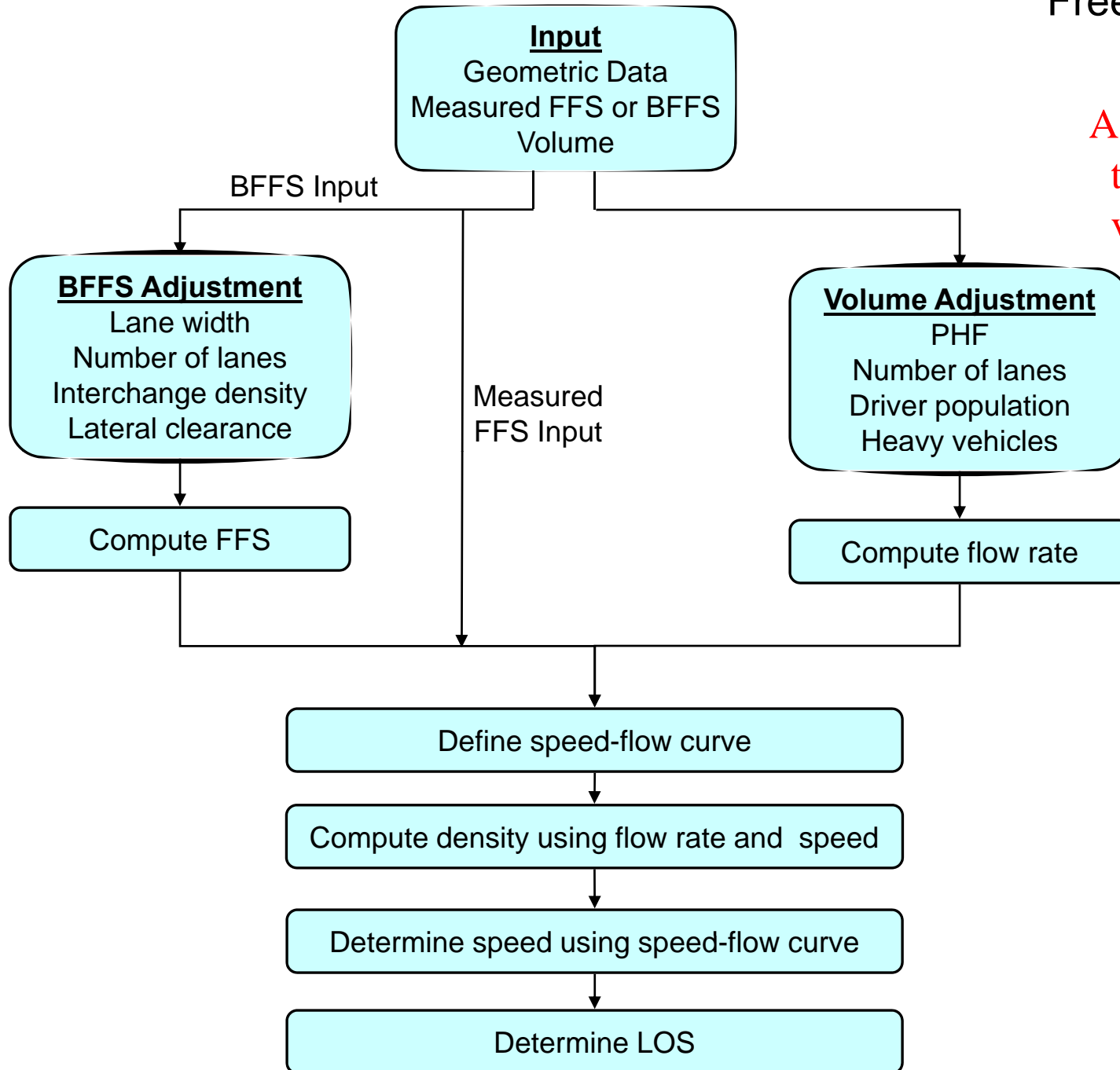
Freeway LOS



LOS Calculation

- **Does not consider**
 - **Special lanes reserved for a particular type of vehicle (HOV, truck, climbing, etc.)**
 - **Extended bridge and tunnel segments**
 - **Segments near a toll plaza**
 - **Facilities with FFS < 55 mi/h or > 75 mi/h**
 - **Demand conditions greatly in excess of capacity**
 - **Influence of downstream blockages or queuing**
 - **Posted speed limit**
 - **Extent of police enforcement**
 - **Intelligent transportation system features**
 - **Capacity-enhancing effects of ramp metering**

Freeway LOS



Adjust for
temporal
variation

Freeway LOS

Criteria	LOS				
	A	B	C	D	E
FFS = 75 mi/h					
Maximum density (pc/mi/ln)	11	18	26	35	45
Minimum speed (mi/h)	75.0	74.8	70.6	62.2	53.3
Maximum v/c	0.34	0.56	0.76	0.90	1.00
Maximum service flow rate (pc/h/ln)	820	1350	1830	2170	2400
FFS = 70 mi/h					
Maximum density (pc/mi/ln)	11	18	26	35	45
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Note:

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LOS Criteria for Basic Freeway Segments

Determining FFS

- **Measure FFS in the field**
 - Low to moderate traffic conditions
- **Use a baseline and adjust it (BFFS)**

$$FFS = BFFS - f_{LW} - f_{LC} - f_N - f_{ID}$$

FFS = free-flow speed (mph)

BFFS = base free-flow speed, 70 mph (urban), 75 mph (rural)

f_{LW} = adjustment for lane width (mph)

f_{LC} = adjustment for right-shoulder lateral clearance (mph)

f_N = adjustment for number of lanes (mph)

f_{ID} = adjustment for interchange density (mph)

Lane Width Adjustment (f_{LW})

- **Base condition ($f_{LW} = 0$)**
 - Average width of 12 ft. or wider across all lanes

EXHIBIT 23-4. ADJUSTMENTS FOR LANE WIDTH

Lane Width (ft)	Reduction in Free-Flow Speed, f_{LW} (mi/h)
12	0.0
11	1.9
10	6.6

Lateral Clearance Adjustment (f_{LC})

- **Base condition ($f_{LC} = 0$)**
 - 6 ft. or greater on right side
 - 2 ft. or greater on the median or left side

EXHIBIT 23-5. ADJUSTMENTS FOR RIGHT-SHOULDER LATERAL CLEARANCE

Right-Shoulder Lateral Clearance (ft)	Reduction in Free-Flow Speed, f_{LC} (mi/h)			
	Lanes in One Direction			
	2	3	4	≥ 5
≥ 6	0.0	0.0	0.0	0.0
5	0.6	0.4	0.2	0.1
4	1.2	0.8	0.4	0.2
3	1.8	1.2	0.6	0.3
2	2.4	1.6	0.8	0.4
1	3.0	2.0	1.0	0.5
0	3.6	2.4	1.2	0.6

From *Highway Capacity Manual*, 2000

Number of Lanes Adjustment (f_N)

- **Base condition ($f_N = 0$)**
 - 5 or more lanes in one direction
 - Do not include HOV lanes
 - $f_N = 0$ for all rural freeway segments

EXHIBIT 23-6. ADJUSTMENTS FOR NUMBER OF LANES

Number of Lanes (One Direction)	Reduction in Free-Flow Speed, f_N (mi/h)
≥ 5	0.0
4	1.5
3	3.0
2	4.5

Note: For all rural freeway segments, f_N is 0.0.

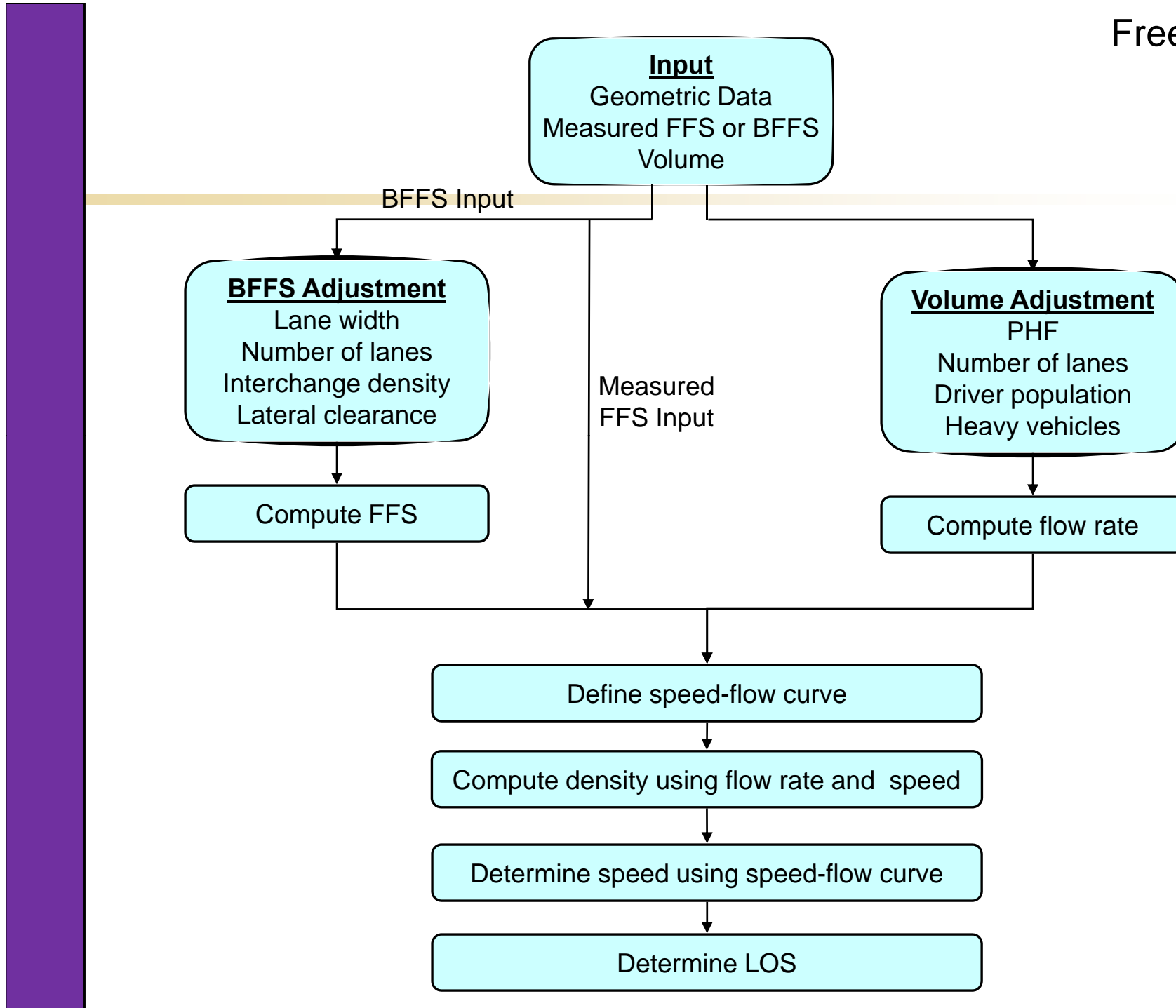
Interchange Density Adjustment (f_{IC})

- **Base condition ($f_{IC} = 0$)**
 - **0.5 interchanges per mile (2-mile spacing)**
 - **Interchange defined as having at least one on-ramp**
 - **Determined over 6-mile segment**

EXHIBIT 23-7. ADJUSTMENTS FOR INTERCHANGE DENSITY

Interchanges per Mile	Reduction in Free-Flow Speed, f_{ID} (mi/h)
0.50	0.0
0.75	1.3
1.00	2.5
1.25	3.7
1.50	5.0
1.75	6.3
2.00	7.5

Freeway LOS



Determining Flow Rate

- Adjust hourly volumes to get pc/ln/hr

$$v_p = \frac{V}{PHF \times N \times f_{HV} \times f_p}$$

v_p = 15-minute passenger-car equivalent flow rate (pcphpl)

V = hourly volume (veh/hr), **highest total one direction**

PHF = peak hour factor

N = number of lanes in one direction

f_{HV} = heavy-vehicle adjustment factor

f_p = driver population adjustment factor

Peak Hour Factor (PHF)

- **Typical values**
 - 0.80 to 0.95

$$PHF = \frac{V}{V_{15} \times 4}$$

V = hourly volume (veh/hr) for hour of analysis

V_{15} = maximum 15-min. flow rate within hour of analysis

4 = Number of 15-min. periods per hour

Heavy Vehicle Adjustment (f_{HV})

- **Base condition ($f_{HV} = 1.0$)**
 - No heavy vehicles
 - Heavy vehicle = trucks, buses, RVs
- **Otherwise: Two-step process**
 - Determine passenger-car equivalents (E_T)
 - Determine f_{HV}

Passenger-Car Equivalents (E_T)

- **Extended segments method**
 - Determine the type of terrain and select E_T
 - No one grade of 3% or more is longer than 0.25 miles
OR
 - No one grade of less than 3% is longer than 0.5 miles

EXHIBIT 23-8. PASSENGER-CAR EQUIVALENTS ON EXTENDED FREEWAY SEGMENTS

Factor	Type of Terrain		
	Level	Rolling	Mountainous
E_T (trucks and buses)	1.5	2.5	4.5
E_R (RVs)	1.2	2.0	4.0

Passenger-Car Equivalents (E_T)

- **Specific grades method**
 - Any grade of 3% or more that is longer than 0.25 miles
OR
 - Any grade of less than 3% that is longer than 0.5 miles

EXHIBIT 23-11. PASSENGER-CAR EQUIVALENTS FOR TRUCKS AND BUSES ON DOWNGRADES

Downgrade (%)	Length (mi)	E_T			
		Percentage of Trucks			
		5	10	15	20
< 4	All	1.5	1.5	1.5	1.5
4–5	≤ 4	1.5	1.5	1.5	1.5
4–5	> 4	2.0	2.0	2.0	1.5
> 5–6	≤ 4	1.5	1.5	1.5	1.5
> 5–6	> 4	5.5	4.0	4.0	3.0
> 6	≤ 4	1.5	1.5	1.5	1.5
> 6	> 4	7.5	6.0	5.5	4.5

EXHIBIT 23-9. PASSENGER-CAR EQUIVALENTS FOR TRUCKS AND BUSES ON UPGRADES

Freeway LOS

Upgrade (%)	Length (mi)	E_T								
		Percentage of Trucks and Buses								
		2	4	5	6	8	10	15	20	25
< 2	All	1.5	1.5	1.5	1.5	1.5	1.5	1.5	1.5	1.5
≥ 2-3	0.00-0.25	1.5	1.5	1.5	1.5	1.5	1.5	1.5	1.5	1.5
	> 0.25-0.50	1.5	1.5	1.5	1.5	1.5	1.5	1.5	1.5	1.5
	> 0.50-0.75	1.5	1.5	1.5	1.5	1.5	1.5	1.5	1.5	1.5
	> 0.75-1.00	2.0	2.0	2.0	2.0	1.5	1.5	1.5	1.5	1.5
	> 1.00-1.50	2.5	2.5	2.5	2.5	2.0	2.0	2.0	2.0	2.0
	> 1.50	3.0	3.0	2.5	2.5	2.0	2.0	2.0	2.0	2.0
> 3-4	0.00-0.25	1.5	1.5	1.5	1.5	1.5	1.5	1.5	1.5	1.5
	> 0.25-0.50	2.0	2.0	2.0	2.0	2.0	2.0	1.5	1.5	1.5
	> 0.50-0.75	2.5	2.5	2.0	2.0	2.0	2.0	2.0	2.0	2.0
	> 0.75-1.00	3.0	3.0	2.5	2.5	2.5	2.5	2.0	2.0	2.0
	> 1.00-1.50	3.5	3.5	3.0	3.0	3.0	3.0	2.5	2.5	2.5
	> 1.50	4.0	3.5	3.0	3.0	3.0	3.0	2.5	2.5	2.5
> 4-5	0.00-0.25	1.5	1.5	1.5	1.5	1.5	1.5	1.5	1.5	1.5
	> 0.25-0.50	3.0	2.5	2.5	2.5	2.0	2.0	2.0	2.0	2.0
	> 0.50-0.75	3.5	3.0	3.0	3.0	2.5	2.5	2.5	2.5	2.5
	> 0.75-1.00	4.0	3.5	3.5	3.5	3.0	3.0	3.0	3.0	3.0
	> 1.00	5.0	4.0	4.0	4.0	3.5	3.5	3.0	3.0	3.0
> 5-6	0.00-0.25	2.0	2.0	1.5	1.5	1.5	1.5	1.5	1.5	1.5
	> 0.25-0.30	4.0	3.0	2.5	2.5	2.0	2.0	2.0	2.0	2.0
	> 0.30-0.50	4.5	4.0	3.5	3.0	2.5	2.5	2.5	2.5	2.5
	> 0.50-0.75	5.0	4.5	4.0	3.5	3.0	3.0	3.0	3.0	3.0
	> 0.75-1.00	5.5	5.0	4.5	4.0	3.0	3.0	3.0	3.0	3.0
	> 1.00	6.0	5.0	5.0	4.5	3.5	3.5	3.5	3.5	3.5
> 6	0.00-0.25	4.0	3.0	2.5	2.5	2.5	2.5	2.0	2.0	2.0
	> 0.25-0.30	4.5	4.0	3.5	3.5	3.5	3.0	2.5	2.5	2.5
	> 0.30-0.50	5.0	4.5	4.0	4.0	3.5	3.0	2.5	2.5	2.5
	> 0.50-0.75	5.5	5.0	4.5	4.5	4.0	3.5	3.0	3.0	3.0
	> 0.75-1.00	6.0	5.5	5.0	5.0	4.5	4.0	3.5	3.5	3.5
	> 1.00	7.0	6.0	5.5	5.5	5.0	4.5	4.0	4.0	4.0

Equivalent tables for RVs

From Highway Capacity Manual, 2000

Determine f_{HV}

$$f_{HV} = \frac{1}{1 + P_T(E_T - 1) + P_R(E_R - 1)}$$

f_{HV} = Heavy vehicle adjustment factor

E_T, E_R = Passenger-car equivalents for trucks/buses and RVs

P_T, P_R = Proportion of trucks/buses and RVs in traffic stream

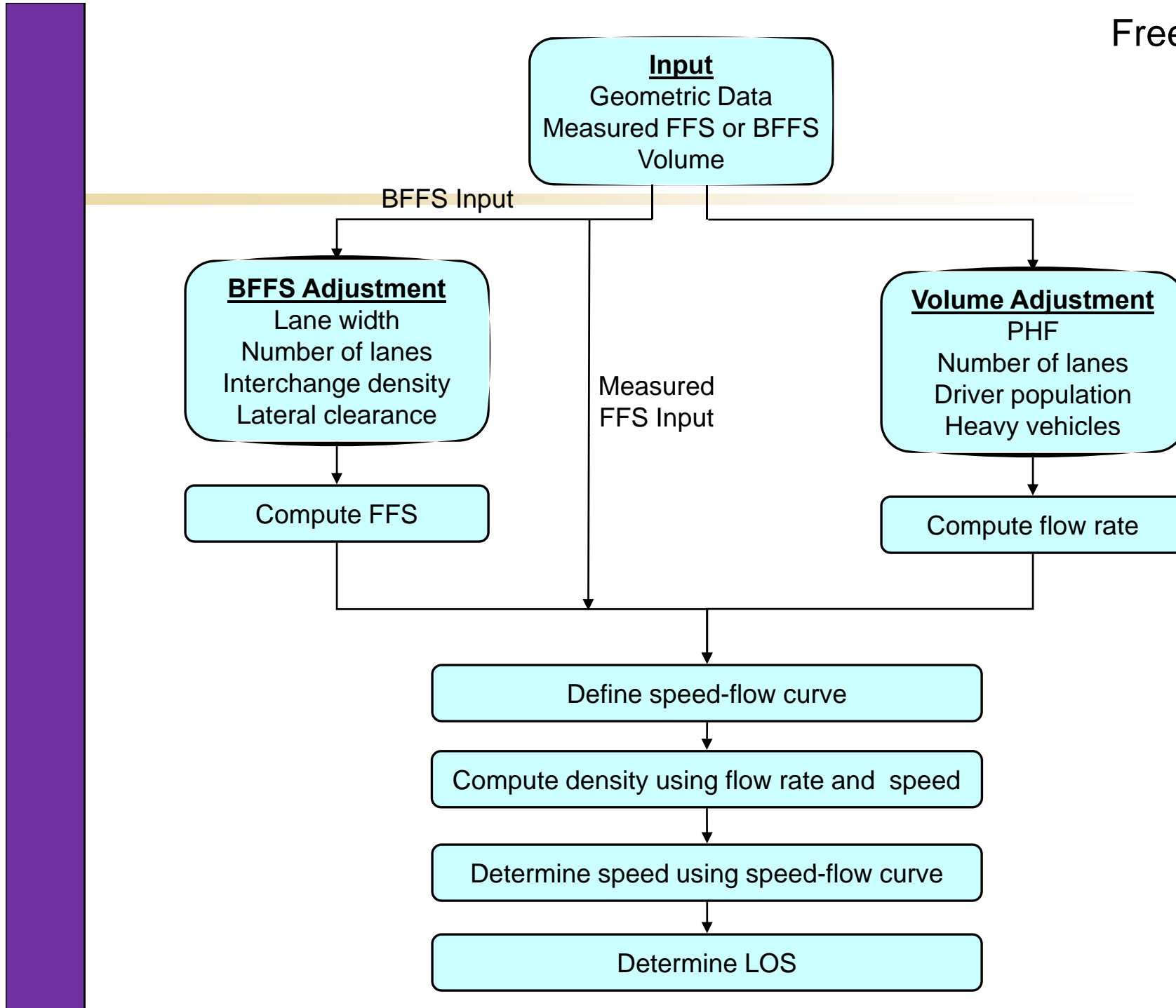
E_t Greater than 1.5

Driver Population Adjustment (f_p)

- **Base condition ($f_p = 1.0$)**
 - Most drivers are familiar with the route
 - Commuter drivers
 - Typical values between 0.85 and 1.00

$$v_p = \frac{V}{PHF \times N \times f_{HV} \times f_p}$$

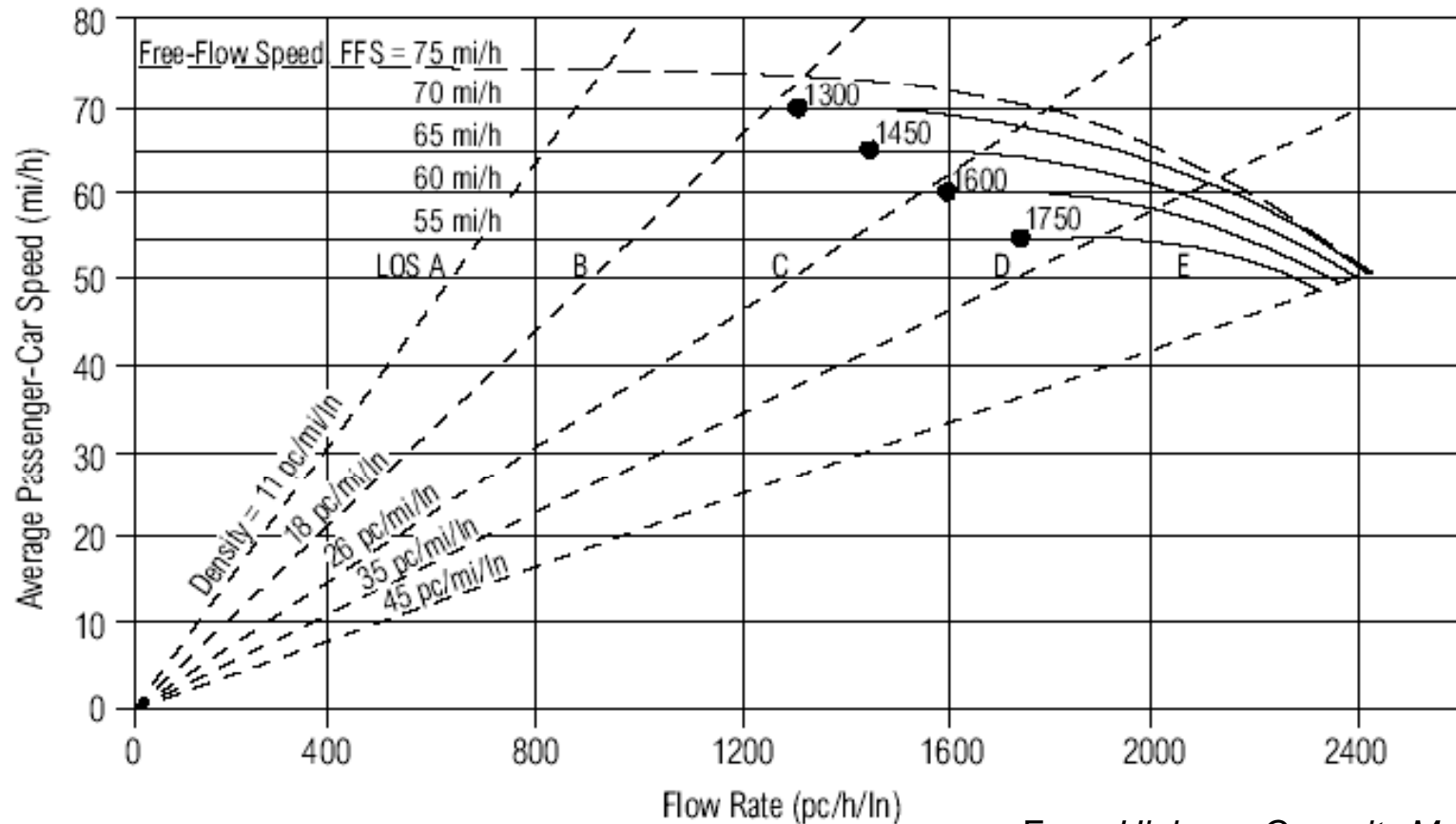
Freeway LOS



Define Speed-Flow Curve

Select a Speed-Flow curve based on FFS

EXHIBIT 23-3. SPEED-FLOW CURVES AND LOS FOR BASIC FREEWAY SEGMENTS

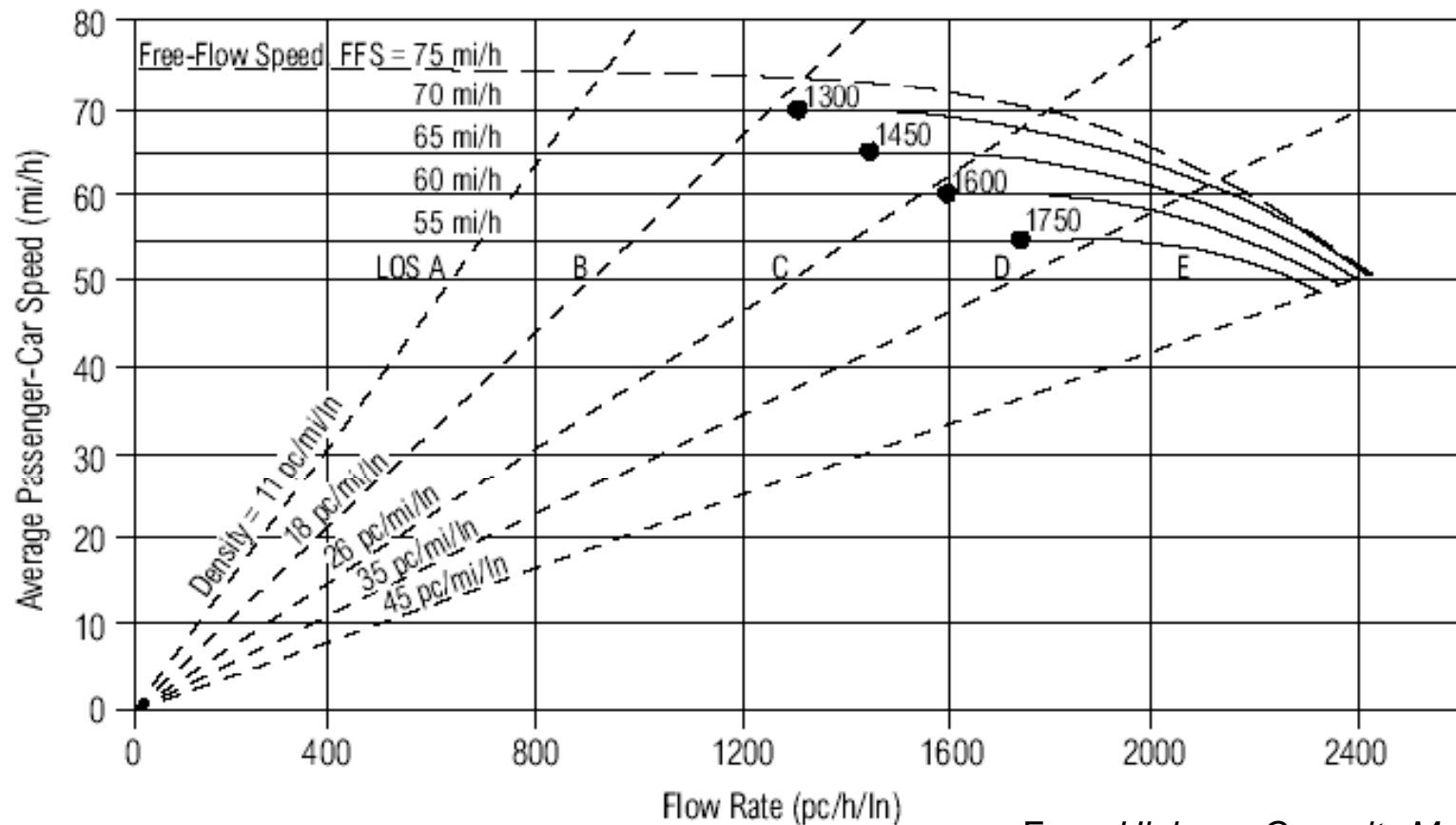


From *Highway Capacity Manual*, 2000

Determine Average PC Speed (S)

Use v_p and FFS curve to find average passenger car speed (S)

EXHIBIT 23-3. SPEED-FLOW CURVES AND LOS FOR BASIC FREEWAY SEGMENTS



From *Highway Capacity Manual*, 2000

Determine Average PC Speed (S)

For $70 < FFS \leq 75$ mph AND $(3400 - 30FFS) < v_p \leq 2400$

$$S = FFS - \left[\left(FFS - \frac{160}{3} \right) \left(\frac{v_p + 30FFS - 3400}{30FFS - 1000} \right)^{2.6} \right]$$

For $55 < FFS \leq 70$ mph AND $(3400 - 30FFS) < v_p \leq (1700 + 10FFS)$

$$S = FFS - \left[\frac{1}{9} (7FFS - 340) \left(\frac{v_p + 30FFS - 3400}{40FFS - 1700} \right)^{2.6} \right]$$

For $55 < FFS \leq 75$ mph AND $v_p < (3400 - 30FFS)$

$$S = FFS$$

Use equation instead of curve

Determine Density

- Calculate density using:

$$D = \frac{v_p}{S}$$

D = density (pc/mi/ln)

v_p = flow rate (pc/hr/ln)

S = average passenger-car speed (mph)

Use equation instead of curve

Freeway LOS

Determine LOS

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Maximum density (pc/mi/ln)	11	18	26	35	45
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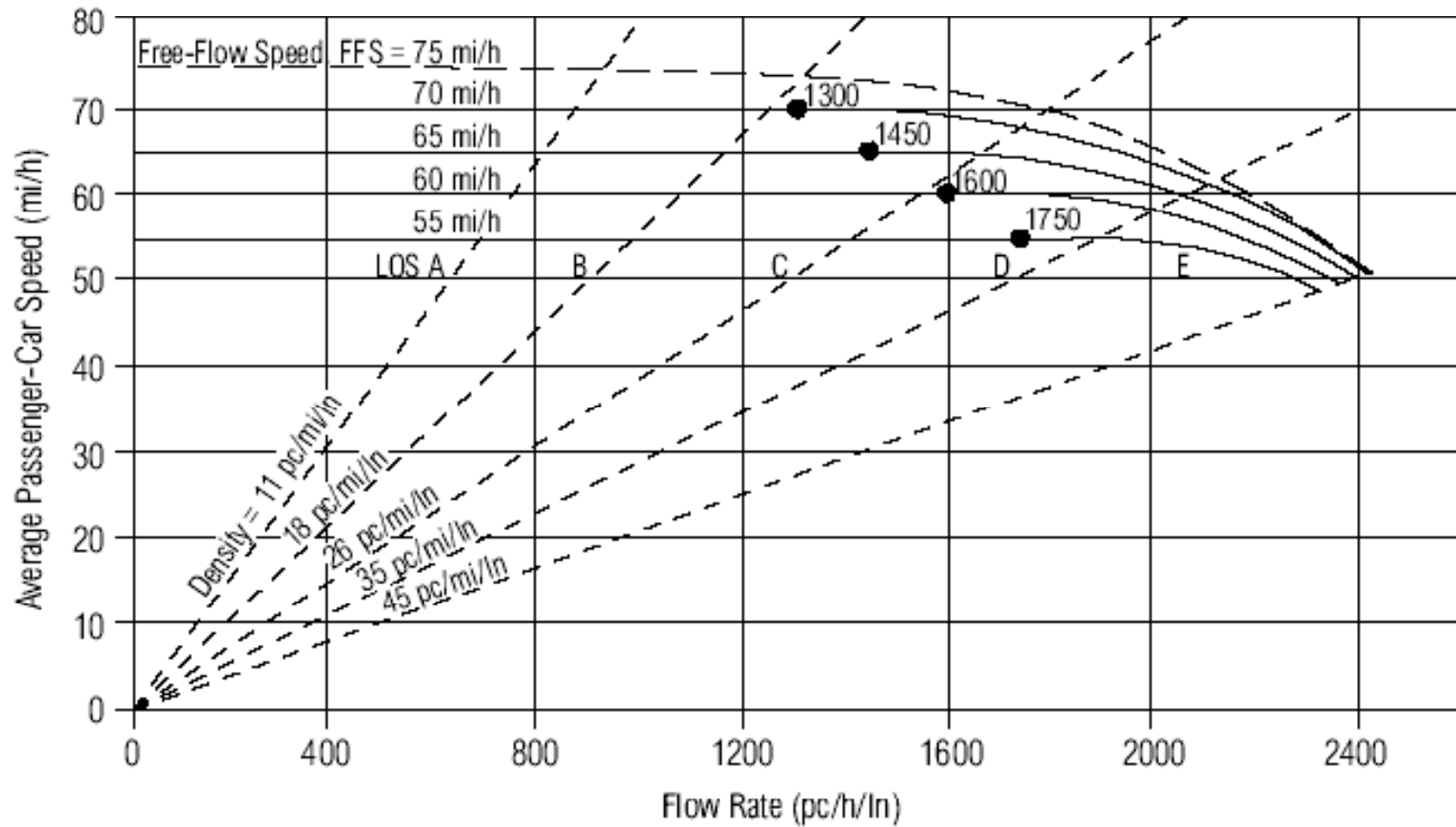
LOS Criteria for Basic Freeway Segments

Use table instead of curve

From Highway Capacity Manual, 2000

Determine LOS

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