

Visit Summary Form Week-Two
Week 2/Module 2: Soliciting the Patient and Family Story

Student Name: _____ Visit Setting: _____ (Home, NH, AFH, etc.)

Profession Observed: _____ (Nurse, Social Worker, Physician etc.)

Assigned Site: _____ Preceptor Name: _____

A major goal of the Palliative Care Track is for you to critically assess clinicians delivering palliative care to patients and families. In particular for you to pay close attention to:

- What behaviors did the clinician use during the visit?
- How well did these behaviors solicit the patient/family story (expressed values and goals)?
- How did these behaviors affect the patient/family/clinician/you as an observer?
- How these behaviors promoted or inhibited the integration of palliative care into the patient's and family's care
- How the patient's and family's behavior promoted or inhibited the integration of palliative care into their care plan
- Developing the skill of summarizing the patient/family story (expressed values and goals)
- Discussing with your preceptors what occurs during clinical encounters
- Providing feedback to your preceptor on the encounter

To assist in meeting the above goals you are required to fill out a Visit Summary Form on:

- One clinical encounter if you attend the Monday Clinical Case Session
- Three clinical encounters if you did not attend the Monday Clinical Case Presentation Session

Your Visit Summary Form(s) should be electronically submitted by the third Wednesday of the clerkship. A copy will be sent to your preceptor as valuable feedback to assess his or her skills.

Solicited the Patient/Family Story

- ❖ Explored Pt/family story via open ended questions
- ❖ Asked deeper questions
- ❖ Avoided offering premature answers/solutions
- ❖ Made summary statements helping develop a Common Story

1	2	3	4	5
Did not explore patient/family story; ignored patient cues		Explored patient/family concerns from the biomedical perspective; missed patient cues		Skillfully solicited patient/family story; helped pt/family explore and clarify important values and goals

Describe at least three behaviors you observed by the clinician (or you performed) that significantly affected the outcome of the interview. Describe how each of these behaviors either facilitated or inhibited the integration of palliative care into the care plan:

Encounter Summary:

1. Brief description of the clinical situation:
2. Succinctly summarize your understanding of the patient/family story including the patient/family goals and values and share the sources you used to gain your understanding.
3. What are the important values and goals in the patient/family story that support the current Hospice/Palliative Care plan of care?
4. What are the important values and goals in the patient/family story that are not being met by the current Hospice/Palliative Care plan of care?

- 5.** Specific recommendations based upon your understanding of the patient/family story that would improve the current Hospice/Palliative Care plan of care.
 - a.** Include what is already being supported well
 - b.** Include recommendations for changes in the plan (additions/deletions)

- 6.** Reflect on what you learned from this encounter that will direct your future education to provide excellent palliative care to your patients.